



Tiger Machine Company

INDUSTRY LEADING SERVICES TIGER SERVICES

TIGER MACHINE COMPANY LTD. and its group of companies manufacture high-quality innovative and versatile equipment for the concrete products industry.

TIGER manufactures machinery that can produce premium concrete units such as: standard masonry, pavers, architectural products, landscape, hardscape and environmental units. TIGER can not only provide machinery, but can also provide the services necessary to the development of any new concrete products manufacturing facility. Some services are included with the purchase of any new production facility, and/or piece of equipment; some are extra-costs options available for our customers.

Some of the services that TIGER offers are:

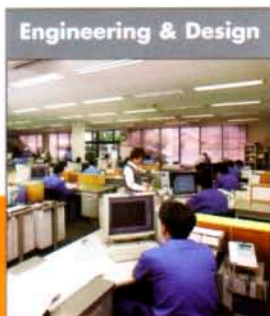
- **Engineering, planning and design:** More than offering an extensive line of products to our customers, TIGER asks, "What else can TIGER do for you?" At this stage of the project, items like specialty equipment needs, your productivity, and end product requirements are addressed to define and plan your machinery. Tell us what you need, and TIGER will design, adapt, re-engineer, or modify it's machinery to match. At TIGER "YES" is the answer; "NO" is not an option.
- **Pre-installation guidance:** This in-plant service is done by our highly-trained technical service engineers. They can help with the supervision of the plant civil works and construction inspections prior to the arrival of the TIGER machinery to the plant site to assure a flawless start-up for on the project.



Mr. Tetsugoro Kitahara
Chairman



- **Project support:** The TIGER engineering design departments work together with our field technical staff to provide general support for your project throughout each and every development phase.
- **Field installation/start up assistance:** Another in-plant service done by our technical service engineers, who supervise the machinery installation and preparation. They will check the equipment once it arrives at your project site to inventory, classify and sort all the components & machinery, and will help guide the local installation team. The TIGER engineers also assist in the supervision of the start-up of the new equipment too.



Leadership through innovation.

TIGER

Sales & Marketing



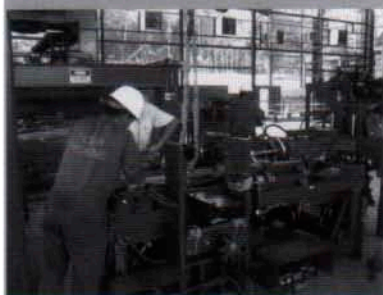
Training



Repair & Maintenance



Installation



TIGER SERVICES

Training: Training in the areas of equipment operation, maintenance, troubleshooting, repair, efficient production techniques and safety is available at the new plant site. Our service engineers are trained in all areas related to the manufacture & operation of TIGER equipment, and the procedures that will produce the best quality end-products. Special training seminars take place at locations around the world, including at TIGER'S headquarters in Takahashi city, Japan, and other TIGER subsidiaries.

Post commissioning services: Post start-up periodic visit are available to make sure the equipment and its plant personnel are working at their peak levels of productivity and efficiency.

Sales & Marketing: TIGER has the most technically qualified sales team in the industry. Our sales representatives are professionals that listen to your machinery and end product needs. Our sales team is engineering based, trained and oriented; unlike those of other companies that do not have such extensive knowledge of their technology. TIGER people will offer the right solutions for your projects from a technical viewpoint, tempered with a sound knowledge of the marketing and commercial aspects of business.

TIGER takes pride in the many avenues of service it can provide for our industry. At TIGER we believe that supplying the best quality services for our customers is our number one priority.

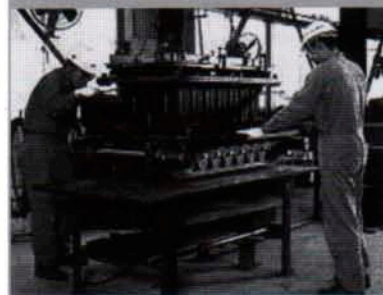
Engineering Services



Record Keeping



Preventative Maintenance



Start-up



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